



The Story of Us.



Physicians
CareConnection

An affiliate of the Columbus Medical Association

2018 Community Report

2018 PCC Dashboard

7,800

medical appointments were scheduled (Primary, Specialty and Diagnostic, Dental, and Prenatal)

A white calendar card with a red border, tilted slightly to the right. It contains the text "Tuesday" in black, "2:00" in red, and "Dentist Appt." in red.

5,901

people who are vulnerable were helped by coordinating and connecting to health care safety-net services

A stylized illustration of a family consisting of two adults and a child, rendered in orange and purple colors. The figures are simplified and rounded.

268
at risk families were connected to a *food pantry*

9
at risk families *housed*

22
at risk families were prevented from being *evicted*

A stylized illustration of a family consisting of two adults and a child, rendered in yellow, blue, and grey colors. The figures are simplified and rounded.

89%
of at risk mothers delivered a healthy baby (full term/normal birth weight)

2018 PCC Dashboard



74%

of patients whose care has been coordinated by PCC for 12 months or more report **NO** emergency room visits



67%

of patients whose care has been coordinated by PCC for 12 months or more report average of better health



57%

of patients whose care has been coordinated by PCC for 12 months or more report easier access to care

<6%

Reported patient no show rate (office visits)

500%

Return on Community Investment



“The assistance here has been terrific... they're top-rated. This is very important to the community, because a lot of people don't have dental insurance....we have been able to save my teeth.”

To find out how we helped Lillian, visit pcchealth.org/media/stories/patients

Lillian

may.2019

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Our Mission is you.

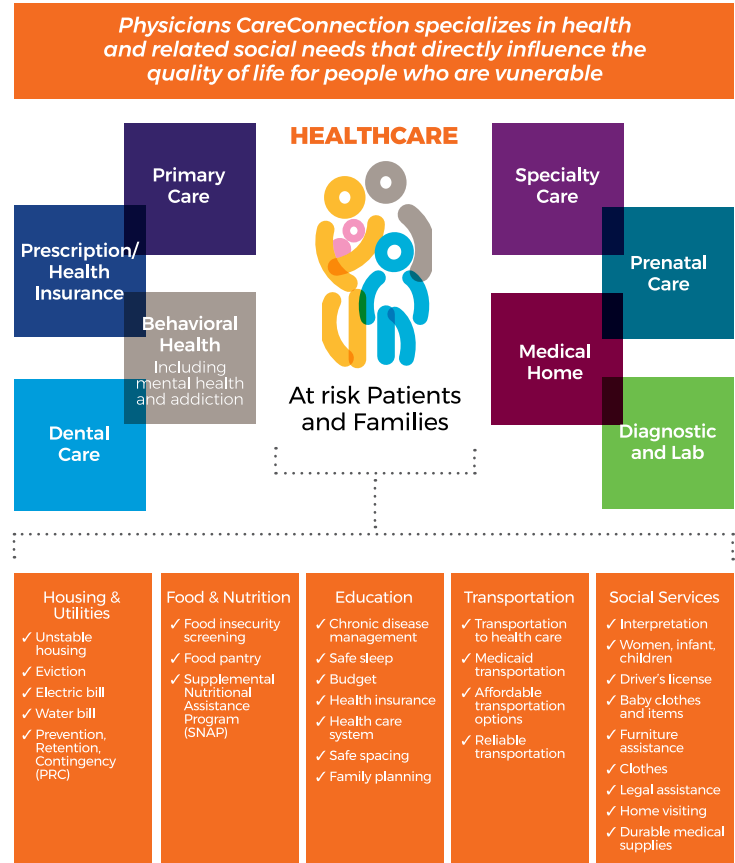
Who We Are

Physicians and other experts dedicated to optimizing the health of those most vulnerable (ANY person who has healthcare challenges due to individual barriers) in Central Ohio is the mission of Physicians CareConnection (PCC). Established over 25 years ago by the Columbus Medical Association to enable health care professionals and volunteers to provide quality healthcare for those most in need in our community; PCC has achieved successful healthcare outcomes for high risk populations through our unique model of patient centered care coordination.

How We Help

Physicians CareConnection specializes in health and related social needs that directly influence the quality of life for people who are vulnerable. By providing patient centered care coordination, our goal is to make connections to resources for people so that they can improve their lives.

— Isi Green, MPH
Executive Director
Physicians CareConnection



"I realized it wasn't just the patients I was helping, it was the medical students, the pharmacy students, the interpreters... It's been a great process."

To find out how Dr. Trinidad helps, visit pcchealth.org/media/stories/volunteers

Jennifer Trinidad, DPM

jun. 2019

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Physicians and other experts working together to optimize the health of those most vulnerable

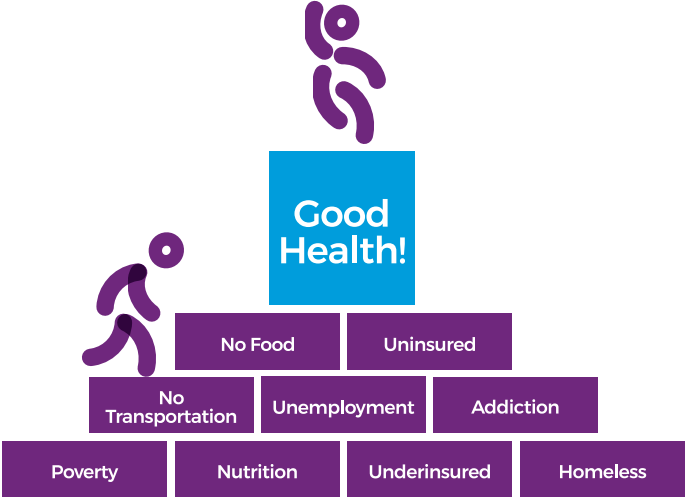
COMMUNITY NEED

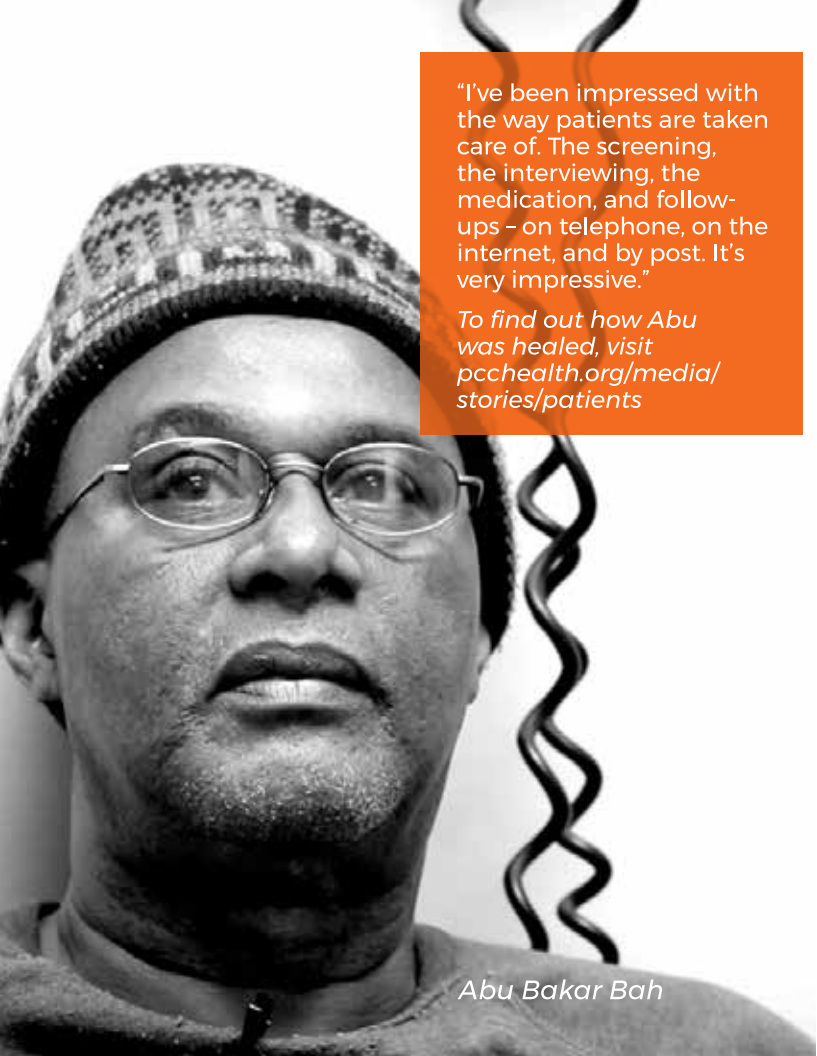
Physicians
CareConnection
Pathway to
Good Health



Please help me navigate the health care system to get the care I need in a safe and timely manner.

Physicians
CareConnection
Care Coordinator





"I've been impressed with the way patients are taken care of. The screening, the interviewing, the medication, and follow-ups - on telephone, on the internet, and by post. It's very impressive."

To find out how Abu was healed, visit pcchealth.org/media/stories/patients

Abu Bakar Bah

jul.2019

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Many Lives. Many Stories.

You will see from the patient stories included in this report that patients who have received our services have realized improved physical and mental health status, easier access to care, and a reduction in their use of emergency room services.

YOU can make a difference with a charitable contribution to Physicians CareConnection

- A small donation of **\$20** will help your neighbor with a chronic illness receive a 6-month supply of medicine
- **\$50** will help 12 people who are homeless receive transportation to a medical appointment
- **\$100** will help 3 cashiers from your local supermarket purchase eyeglasses
- **\$500** will cover the cost of diapers for the first year of a child's life
- **\$1000** could cover the care of 3 patients for one year, participating in PCC programs

Please go to www.pcchealth.org and click on Donate.





"I ended up volunteering with the clinic, fell in love with it and came on as staff. The role that PCC offers our community is exponential. It allows medical coverage for those who would not otherwise have it."

To find out what Kathy was called to do, visit pcchealth.org/media/stories/staff

Kathy Walston

aug.2019

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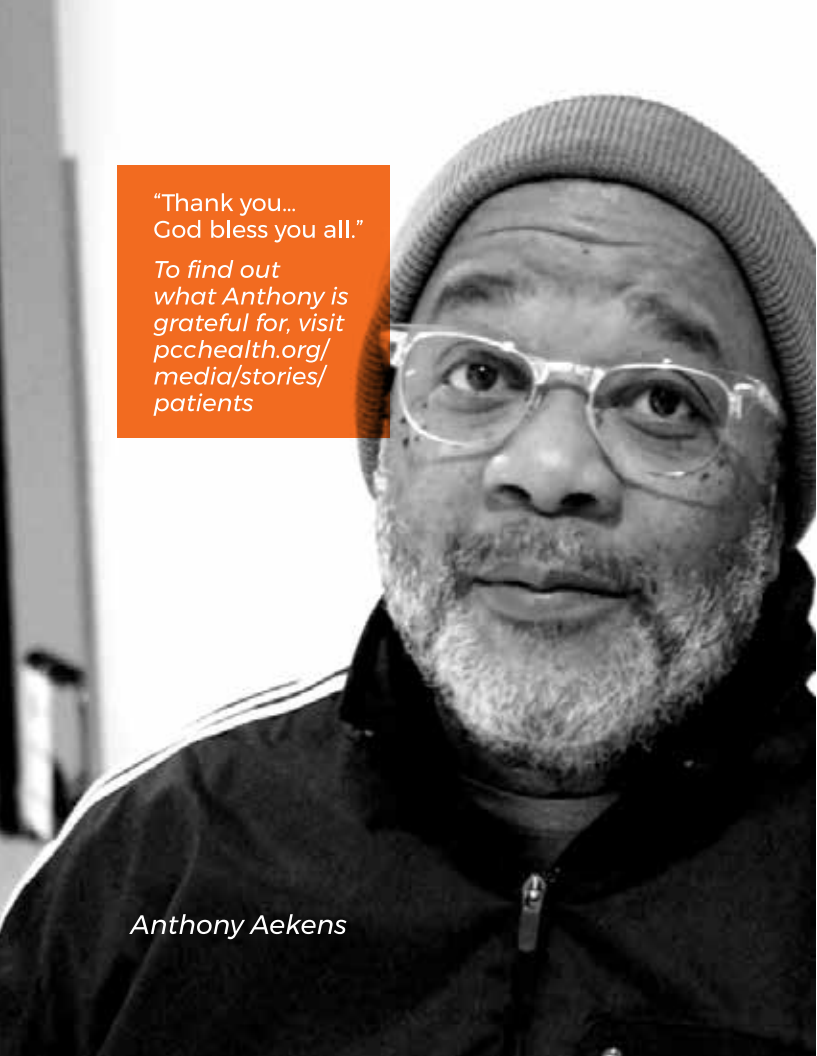


PCC Return on Investment

On average, it costs **PCC \$305/patient** to provide care coordination services, which could include:



On average it would have cost **\$1,533 per patient** visit if the PCC patient would have gone to the emergency room, and the care would not be coordinated, comprehensive, and complete.



“Thank you...
God bless you all.”

To find out
what Anthony is
grateful for, visit
[pcchealth.org/
media/stories/
patients](http://pcchealth.org/media/stories/patients)

Anthony Aekens

sep.2019

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Ways
to get
involved



To make a donation, go to
www.pcchealth.org
or email Executive Director,
Isi Ikharebha Green
at **Isi@pcchealth.org**



Email our
Administrative Coordinator,
Christianna Barnard at
cbarnard@pcchealth.org
to learn about our volunteer
opportunities!



“When you see those outcomes in your patients, it’s so touching, I think it’s because we serve the most vulnerable in the community, you can see how things that seem very routine to us make such a huge impact on their lives.”

To find out how Yesenia helps patient outcomes, visit pcchealth.org/2018/yesenia

Yesenia Rodriguez

oct. 2019

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Misha (Michael) Goldenberg

Medical Student Coordinator

Jamie Kuhlman

Medical Student Coordinator

Athena Tran

Medical Student Coordinator



"It is really satisfying to see how many people came through this clinic... that you can get care in Columbus... Good, quality, free medical care has always been available since this clinic started."

To find out how Dorothy helps, visit pcchealth.org/media/stories/volunteers

Dorothy Beehner

nov. 2019

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Columbus Medical Association Foundation

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INDIVIDUAL DONORS

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1100 CENTRAL OHIO HEALTH CARE PROFESSIONALS

Community Partners



Wexner Medical Center

Havener Eye Institute





Seeing a doctor early in pregnancy increases the chances of delivering a healthy baby and supports women's health.

StepOne is here to connect women with affordable, timely, and convenient prenatal care, and resources for a healthy pregnancy.

To find out how StepOne helps expecting mothers, visit pcchealth.org/services/stepone

dec.2019

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"I got involved 3 years ago and was looking for ways to give back. It was a great way to actually interact with patients. Both patients and staff have been great to work with."

To find out how Misha gets involved, visit pcchealth.org/media/stories/volunteers

jan.2020

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"One thing I like about the clinic — they're open to change. The processes have continued to evolve."

To find out how the Free Clinic helps the community visit pcchealth.org/media/stories

feb. 2020

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“The best part about the Dental CareConnection is all the people we have been able to help over the years. Many people don’t have access to care on a regular basis, and we are able to help get out of pain, get fillings and get their smile back.”

To find out how Deb gets patients to smile, visit pcchealth.org/media/stories/staff

Deb Ashcraft

mar.2020

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Rebeca Flores

“We deal with the patients, assisting them for example with their car seats, diapers, WIC, Medicaid, appointments for primary care, family doctors, pediatrics... I mean, we help the whole family.”

To find out how Rebeca helps expecting mothers, visit pcchealth.org/2018/rebeca

apr.2020

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